

SANGAMON VALLEY PUBLIC WATER DISTRICT

NON-PAYMENT POLICY

ORDINANCE 2.8 – NOTICE OF NON-PAYMENT

1. THERE WILL BE A **20%** PENALTY ADDED TO EACH BILL THAT IS UNPAID BY THE DUE DATE.
2. IF ANY BILL REMAINS UNPAID **15 DAYS** AFTER THE DUE DATE, THE DISTRICT RESERVES THE RIGHT TO SHUT OFF SERVICE. NOTICE OF SHUT OFF WILL BE PRINTED ON THE PAPER AND/OR E-BILL THE USER RECEIVES EACH MONTH.
3. THE DATE OF SHUT-OFF VARIES EACH MONTH. YOUR BILL WILL INCLUDE THE SHUT OFF DAY EACH MONTH, IF APPLICABLE. **THE TIME OF SHUT OFF EACH MONTH BEGINS AT 9:00 AM.**
4. **NO EXTENSIONS WILL BE GIVEN FOR NON-PAYMENT SHUT OFF.**
5. FOLLOWING A SHUT-OFF, SERVICE WILL NOT BE RESTORED UNTIL THE PAST DUE, CURRENT DUE, AND THE PENALTY IS PAID IN FULL, IN ADDITION TO A \$25.00 RECONNECTION FEE (ACCOUNT BALANCE OF \$0.00 TOTAL).
6. PAYMENT TO RECONNECT SERVICE MUST BE RECEIVED ELECTRONICALLY, OR IN PERSON, NO LATER THAN **4:00 PM** TO BE RECONNECTED THE SAME DAY, OTHERWISE RECONNECTION WILL BE RESTORED THE FOLLOWING BUSINESS DAY.
7. TURNING ON AND/OR UNLOCKING A LOCKED SERVICE WITHOUT DISTRICT APPROVAL WILL BE SUBJECT TO **DISTRICT ORDINANCE 3.7** (*below*).

DISTRICT ORDINANCE 3.7 – DAMAGE TO DISTRICT PROPERTY AND UNLAWFUL INTERFERENCE WITH UTILITY SERVICE

The penalty for a person who tampers, damages, adjusts, or in any manner interferes with the components or operation of the system, shall be fined \$100.00, payable to the District. In addition, the user responsible shall reimburse the District for the cost of repairing damage resulting from the user's act. Each day of violation shall be a continuing offense. Any malicious act or damage to the system that is not appropriately punishable by the foregoing shall be prosecuted through a court of law.